

# Rainbow Ryders, Inc.

## Hot Air Ballooning FAQ



### Is Hot Air Ballooning safe?

Although there are inherent risks in hot a balloon; generally speaking it is a very safe form of aviation.

### Who is prohibited from getting into a hot air balloon?

Pregnant women, children under five years old or anyone under the influence of drugs or alcohol will not be permitted to ride. Ballooning activities are for those who are in good physical and mental health. Our baskets are not universally accessible. Since the sides of the basket do not detach or open, all of our passengers are required to climb into and out of the basket and stand unassisted while inside the aircraft.

### Are there any physical limitations to ballooning?

Ballooning activities are for those who are in good physical and mental health. We recommend that if you can 1) climb into a 4ft tall basket (there are foot holes along the side); 2) stand for a period of one and a half hour unassisted 3) and jump from a chair to the ground you should be able to enjoy this activity.

### What if I am afraid of heights?

Many people afraid of heights have enjoyed hot air ballooning. The lift-off is gentle and the experience looking around (down) would be comparable to looking at an architectural model of a landscape. Don't tell him we said this but, our Chief Pilot isn't comfortable getting on top of a ladder and he flies balloons everyday.

### Can I bring my small pet?

No.

### Can we bring our own food and drink aboard?

No.

### What should I do to prepare for my flight?

Wear comfortable clothing. Do not indulge in a big breakfast or coffee before the flight; there is no bathroom available during this trip. Bring a camera (and extra batteries.)

### What if my flight is cancelled due to the weather?

We make every attempt to reschedule your flight to a mutually agreeable day. If it is convenient we will place you on the priority list for the next day.

### What kind of insurance does Rainbow Ryders have?

Rainbow Ryders has general liability insurance on all of our balloons and vehicle insurance on all of our vehicles.

### I heard you "bump" on landings? What should I expect?

The landings vary from the "perfect drop" to a "bump." Bumps are most likely to happen when the wind picks up just before touch down. You will be told how to properly and safely land with the basket. Bumps are no more jarring than a bumper car at the amusement park. Our pilots are world class and have flown 125,000 passengers safely.

Scottsdale/Phoenix † Albuquerque

**Rainbow Ryders, Inc.**

5601 Eagle Rock Avenue NE | Albuquerque, New Mexico 87113 | [www.rainbowryders.com](http://www.rainbowryders.com)  
Group Sales at 800-725-2477